



Photo courtesy of The Wright Center for Community Health

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A Note from the Executive Director

Quarter 3 brought meaningful progress at WCHC as services expanded, campus upgrades advanced, and partnerships grew stronger.

The Wright Center opened its dental clinic in August, bringing care for children and adults closer to home. Work also continued on the planned pharmacy and essential building improvements.

Our Community Wellness Fair connected hundreds of residents with local resources, while EMS leaders advanced countywide coordination.

This progress reflects the commitment of our healthcare partners, funders, donors, volunteers and residents. Thank you for helping WCHC grow and keep care close to home.

Lindsay Shalata

Executive Director, Wyoming County Healthcare Center

Dental Care Expands at WCHC



Madelyn Graves, 16, who hopes to pursue dentistry or orthodontics, presents her artwork to Dr. Frank Pagano and Lindsay Shalata.

More Oral Healthcare, Closer to Home

For rural families, getting dental care can mean traveling outside the county or waiting for an available appointment. The Wright Center for Community Health Tunkhannock is helping address that challenge with four new dental operatories at WCHC.

Dr. Frank Pagano provides routine exams, cleanings, fluoride treatments, fillings, extractions, restorations, dentures and other procedures. The service is available to patients of all ages, allowing children and adults to receive preventive care as well as treatment when problems arise.

Most dental insurance plans are accepted, including Medical Assistance. The Wright Center also offers a sliding-fee discount program for qualifying patients based on household size and income.

A Local Dentist, A Broader Range of Care

Dr. Pagano brings nearly 33 years of experience in family dentistry and longtime family connections to Wyoming County. He earned his Doctor of Dental Surgery degree from New York University and has served as a clinical instructor in prosthetics at Columbia University's College of Dental Medicine.

The opening strengthens the range of services available through The Wright Center at WCHC. Patients can already access primary care, behavioral health, medication-assisted treatment and weight-management services at the Tunkhannock location.

Adding dental care supports a more complete approach to health because oral health is closely connected to overall well-being.

Appointments are available now

Monday - Friday, 8:30 a.m.-5:00 p.m. | Suite 401 | Children and adults

570-591-5299

Partnership built around access: The Wright Center provides patient care. WCHC prepared the space with support from the Appalachian Regional Commission, AllOne Charities and Moses Taylor Foundation.

Construction Begins on Future On-Site Pharmacy

The first-floor project is designed to make the next step after an appointment more convenient for patients and families.



Demolition is underway as the first-floor space is prepared for the future pharmacy.

Bringing More Care Together

After a medical or dental appointment, filling a prescription often means another stop. For patients managing transportation, work schedules or mobility challenges, that additional trip can make an already long day harder. WCHC's future on-site pharmacy is intended to make that next step more convenient.

Demolition is now underway on the first floor, marking the first visible phase of the project. WCHC is overseeing preparation and renovation of the space, while The Wright Center for Community Health will operate the pharmacy. Once operational, community members will be able to use the pharmacy regardless of where they receive their medical care.

The pharmacy will join primary and dental care, behavioral health, rehabilitation, dialysis, diagnostic services and specialty care already available on the WCHC campus. Bringing more services together supports WCHC's goal of helping Wyoming County residents access more of the care they need closer to home.

No opening date has been established. WCHC will share updates as the project moves through construction, licensing and operational planning.

COMMUNITY ACCESS

Open to the community, regardless of where patients receive their medical care.

PROJECT SNAPSHOT

LOCATION	First floor
PHASE	Demolition underway
OPERATOR	The Wright Center
ACCESS	Open to community
OPENING	To be announced

PROJECT SUPPORT

The construction and equipment project is supported by a \$543,000 federal award secured through U.S. Senator Dave McCormick and administered by the Health Resources and Services Administration. AllOne Charities is providing additional funding for the broader pharmacy initiative.

Community Wellness Fair Brings Families and Resources Together



Community partners welcomed families to WCHC's second annual Community Wellness Fair.

Approximately 345 people attended WCHC's second annual Community Wellness Fair, where 25 participating organizations made health information, family support and community resources easier to explore in one place.

On August 13, Wyoming County Healthcare Center's back parking lot became a welcoming place for people of all ages to connect with local services, ask questions and enjoy an evening together.

The fair brought health care providers, emergency services, educators and community organizations into one convenient setting. Visitors could participate in health screenings, CPR awareness activities and rehabilitation demonstrations while learning about preventive health, family services and health care careers.

Attendance increased from approximately 200 people in 2025 to about 345 this year—evidence of the value of bringing trusted organizations and

useful resources together close to home.

Families found practical support alongside activities for children. Safe Kids NEPA offered car-seat checks, The Wright Center for Community Health distributed free backpacks, and Tunkhannock Dive Team volunteers helped make the free dunk tank a popular attraction.

First-aid kits and family-resource information gave attendees useful items and connections to take home. The relaxed setting also made it easier for residents to ask questions and meet the people behind local programs.

WCHC thanks the 25 participating organizations, volunteers, sponsors and families who made the evening possible and helped strengthen the health and well-being of Wyoming County.

345

estimated attendees

25

participating organizations

~ 145

more attendees compared with 2025

PROJECT SUPPORT

Funded in part by the Wyoming County Room Tax Fund and the Endless Mountains Visitors Bureau. Additional support was provided by United Way of Wyoming County.

WCHC Helps Bring America 250 Community Mural to Life



The completed mural and sponsor plaque, with ceremony moments from the Sept. 25 unveiling.

Nearly 200 hand-painted tiles now form a permanent public mural at the Tunkhannock Area School District Administration Building. WCHC played a central role in transforming the America 250 mural from a community idea into a permanent public work of art.

Residents gathered Sept. 25 to unveil the America 250 Community Mosaic Mural. Each tile reflects patriotism, local history or community pride. Together, they form an American flag and a Wyoming County scene that will remain as a public record of how the community marked the nation's 250th anniversary.

From early planning through the mural's installation, WCHC coordinated the project and brought together the organizations, sponsors and community members needed to move it forward. The Commission on Economic Opportunity partnered with WCHC by coordinating the community tile-painting activities and leading the unveiling ceremony. The Tunkhannock Area School

District provided a permanent home for the finished mural.

The unveiling reflected that same spirit of participation. The Tunkhannock Area High School Marching Band performed patriotic music, the American Legion Post 457 Color Guard presented the colors, and attendees joined in the Pledge of Allegiance. State Senator Lisa Baker and state Representative Tina Pickett offered remarks commemorating the occasion.

The mural offers a lasting example of that approach: individual contributions, coordinated around a common purpose, can create something no participant could have achieved alone.

WITH GRATITUDE TO OUR SPONSORS

PATRIOT

Commission on Economic Opportunity
Guthrie Tunkhannock
Joe Peters

Matt & Nicole Shaffer
Peoples Security Bank & Trust
Stone Hedge Golf Course

LIBERTY

A. Pickett Construction
Ed & Sarah Rhinard

FREEDOM

The Dietrich Theater
Tunkhannock Area School District
Wyoming County Healthcare Center

COMMUNITY

Amber Franko
American Legion Auxiliary Post 510
Black Walnut American Legion Post 510
Ernie King, Rick Wilbur & Tom Henry
Kiwanis Club of Tunkhannock

Mary Scarpa
The Wright Center for Community Health
Tunkhannock Beverage
Tunkhannock Business & Professional Women
Tunkhannock Rotary

Campus Improvements Strengthen Access and Daily Operations



One of WCHC's new ADA-compliant room signs, designed to improve wayfinding throughout the building.

WHY THESE PROJECTS MATTER

A stronger campus supports every service delivered here.

Patients, providers and community partners depend on a building that is easy to navigate, secure and reliable. WCHC continues to improve the five-story campus as more services and organizations use the facility.

01 Making the Building Easier to Navigate

New ADA-compliant room signs make offices and services easier to find. Consistent signage supports patients and visitors while creating a clearer wayfinding system for the organizations working throughout the building. Funding was provided through a grant from Commonwealth of Pa. Broadband Authority.



Elevator modernization is upgrading critical equipment that supports reliable access throughout WCHC's five-story campus.

02 Safer, More Reliable Access

Reliable elevator service is essential for patients with mobility limitations, older adults, staff and visitors. WCHC is modernizing the second of four elevators. The project, funded through Neighborhood Assistance Tax Credit Program, remains underway, with additional improvements to come.

New doors and badge-access upgrades strengthen security while allowing staff and partner organizations to reach the areas they use.

03 Protecting Daily Operations

Exterior projects address daily operational needs. Parking lot improvements support safer movement for vehicles and pedestrians. Drain tile repairs help manage water and protect the building and grounds. A new covered, compacting dumpster improves waste handling for the organizations serving patients and families at WCHC. Funding was provided through Neighborhood Assistance Tax Credit Program.



New waste-handling equipment and parking-lot improvements support safer, more efficient daily operations at WCHC.

These investments help provide a safer, more functional setting for health care and community services.

Investments Supporting Campus Progress

Q3 awards are advancing infrastructure, healthcare access and community programs at WCHC.



Representatives from WCHC and AllOne Charities at the August 13 award presentation. AllOne's continued partnership supports WCHC's growth as a healthcare campus serving Wyoming County.

ALLONE CHARITIES

Matching Funds

Combined Investment

In Q3, AllOne Charities awarded WCHC \$265,500 in matching support for the 2025–26 Neighborhood Assistance Program. Combined with \$734,500 in NAP contributions, the award brings the total investment to \$1 million.

Major Project Awards

\$879,750

ELECTRICAL INFRASTRUCTURE

Pennsylvania Rural Health Transformation funding will support upgrades to the campus electrical distribution system.

\$250,000

HVAC IMPROVEMENTS

A Pennsylvania DHS award will support upgrades to heating, ventilation and air-conditioning systems in the building.

\$543,000

COMMUNITY PHARMACY

Federal funding secured through U.S. Senator Dave McCormick supports facilities and equipment for the planned pharmacy.

\$500,000

WASTEWATER SYSTEM

Keystone Communities Initiative (KCI) funding will help replace aging wastewater infrastructure serving the entire healthcare campus.

WCHC thanks state Senator Lisa Baker and state Representative Tina Pickett for helping secure the DHS and KCI awards.

Community Program Support

\$22,000

Scranton Area Community Foundation
Lifeline Grant for compliance inspections

\$5,000

Wyoming County Community Health Foundation
WCHC Speaker Series

\$2,000

United Way of Wyoming County
Mindful Miles, June 2027

Community Programs at WCHC

Community programs create regular opportunities to connect, learn and find support close to home.

WCHC works with community partners to offer programs and gatherings throughout the fall. New participants are welcome.

OCTOBER AT WCHC

Three ways to connect

OCT

6

Understanding Medicare

WITH WAYNE MARTIN

A community information session focused on understanding Medicare.

11 a.m. – noon

Lower Level Classroom • Register: bit.ly/WCHCSpeakers

Funding provided by Wyoming County Community Health Foundation

OCT

12

Clothes Closet

WITH THE WRIGHT CENTER

A community clothes closet offered in partnership with The Wright Center.

10 a.m. – noon

First Floor Conference Room

OCT

17

AMBA

WITH KIWANIS

6:30 – 9:30 a.m.

First Floor Conference Room

Appointments required: 1-800-234-8888

RECURRING COMMUNITY PROGRAMS

Java for Joes

FOR VETERANS • WITH PA CAREERLINK®

Veterans of every age and branch are welcome for coffee, conversation, community resources and employment connections.

Nov. 5 and Dec. 3 | 10 a.m. – noon

First Floor Conference Room • No registration required

Sponsored in November by Martin Medicare Solutions.

Memory Café

FACILITATED BY JEN FRANZA • CIP REHABILITATION

A supportive gathering for people experiencing memory changes and the family members or care partners who support them.

Oct. 8, Nov. 12 and Dec. 10 | 10 a.m. – noon

Lower Level Classroom • No registration required

Supported by AllOne Charities.

Cancer & Healing

CONNECTION AND GUIDED ACTIVITIES

For people affected by cancer, including patients, survivors, caregivers and family members. Each gathering offers a different guided experience.

Nov. 11 – Drum Circles, 5–6 p.m.

Dec. 9 – Group Reiki, 5–6 p.m.

Lower Level Classroom • Register: bit.ly/CancerandHealing

Sponsored by Guthrie Clinic

Wyoming County Healthcare Center • 5950 US 6, Tunkhannock

Upcoming at WCHC



A young visitor enjoys a decorated trunk at a previous WCHC event.

Trunk or Treat

SUNDAY, OCT. 18

1–3 p.m.

Families are invited to enjoy decorated trunks, treats and costumes in the WCHC rear parking lot. Children should be accompanied by an adult. Costumes are encouraged!

**WCHC rear parking lot
5950 US 6, Tunkhannock**

FREE. NO REGISTRATION REQUIRED.

MONDAY

NOV

30

9 a.m. – 2 p.m.

MILLER-KEYSTONE BLOOD CENTER

Community Blood Drive

Help strengthen the regional blood supply

Blood donations help hospitals respond to emergencies and care for patients undergoing surgery or ongoing treatment. WCHC is partnering with Miller-Keystone Blood Center to make donating convenient for Wyoming County residents.

Bloodmobile in the WCHC rear parking lot

Appointments required: bit.ly/WCHCdonate

Mey & Sulla Law Firm is sponsoring the drive. Each donor will receive a \$10 voucher for Greenley's BBQ at WCHC, valid Nov. 30 only.

Local EMS Leaders Build a Countywide Strategy for Rural Emergency Care

The new council gives local providers a structure for addressing workforce shortages, rising costs and coverage challenges that cross municipal boundaries.

405 SQUARE MILES

28 MUNICIPALITIES

NO HOSPITAL IN THE COUNTY

Why Rural EMS Is Hard to Sustain

Providing emergency medical services in a rural county requires more than placing ambulances in different communities. Agencies need enough trained people to respond, sufficient funding to keep vehicles and equipment ready, and a system that can preserve coverage while crews travel long distances.

Wyoming County has no hospital. Crews may travel a considerable distance to reach a patient and then transport that person outside the county. During an extended transport, the ambulance and crew are unavailable for another emergency in their home service area. Neighboring agencies may then be asked to cover more territory with the same limited workforce.

Local services have historically relied heavily on volunteers. Volunteers remain essential, but fewer people can commit to the training, certification and availability the work requires. Agencies increasingly need paid personnel to maintain dependable coverage.

Paid staffing creates ongoing payroll, insurance, scheduling, billing and personnel responsibilities. Agencies must also maintain ambulances, medical equipment, certifications and 24-hour readiness. Reimbursements do not always cover the full cost of keeping a rural service available.

These are structural rural EMS challenges. Recruitment alone cannot solve them, and individual agencies face limits when addressing them independently.

A Local, EMS-Led Response

Local providers formed the Wyoming County PA EMS Council to pursue shared solutions while remaining independent. Officers are in place and planning is underway. WCHC supports coordination and works with the Wyoming County Community Health Foundation to pursue funding.

AREAS UNDER EVALUATION

- Paid staffing and coverage coordination
- Shared billing and administration
- Insurance and workers' compensation options
- Joint purchasing and shared resources
- Grant development and long-term funding

Countywide Coordination

A countywide system could help local EMS agencies make better use of limited staff, equipment and funding. Shared planning could strengthen coverage when a crew is already committed to another call or a long-distance transport.

For residents, countywide coordination could help preserve emergency coverage during periods of high demand. Shared systems may reduce duplication, lower some of the costs of maintaining 24-hour readiness and ease workload pressures that contribute to burnout. Municipalities could benefit from clearer planning for sustaining EMS across community boundaries.

The goal is a stronger safety net built around local providers—not a replacement for them.

Help Keep Care Close to Home

Support the nonprofit campus where healthcare providers and community organizations serve Wyoming County residents.

GIVING TUESDAY: DECEMBER 1, 2026

A Community Health Campus Built for Wyoming County

On Giving Tuesday, WCHC will participate in AllOne Charities Give Day, a regional campaign supporting local nonprofits. Since 2023, WCHC has expanded local access by providing a shared campus for primary and walk-in care, dialysis, rehabilitation, dental and behavioral health services, imaging and specialty care.

Independent providers deliver the care. WCHC maintains the 90,000-square-foot campus, prepares space for new services, coordinates partnerships and leads outreach that connects residents with services and resources.

42,156

PARTNER-REPORTED
PATIENT VISITS IN 2025

15

PARTNER
ORGANIZATIONS

65

ONSITE
JOBS

*2025 campus activity *2026 patient visits on track to exceed 50,000 **

Why Unrestricted Support Matters

Many grants pay for defined projects, equipment or improvements. They do not always cover daily facility needs, public resources, planning or unexpected costs. Unrestricted Give Day gifts allow WCHC to address priority needs that keep the campus safe, functional and ready for the organizations and residents who rely on it.

OUR GIVE DAY GOAL

\$25,000

UNRESTRICTED SUPPORT



SCAN TO GIVE
ON DECEMBER 1

DONATE ONLINE

allonegiveday.causevox.com/o/wyoming-county-healthcare-center

Donate, then share WCHC's campaign with others who care about local access to healthcare.

Unrestricted Gifts Help WCHC

MAINTAIN THE CAMPUS

Keep spaces safe, functional and ready for partners.

ADDRESS UNFUNDED NEEDS

Respond to priorities outside restricted grant budgets.

SUPPORT COMMUNITY ACCESS

Sustain outreach and public resources.

PREPARE FOR GROWTH

Create space and infrastructure for additional services.